



## **Terms/Conditions & Cancellation policy – Agents and direct bookings**

The guest will be charged a prepayment of 50% of the total price after reservation.

Should you cancel a confirmed booking, a cancellation fee in percentage of the total costs of the booking will be charged.

Cancellations received more than 5 days prior to scheduled arrival, an admin charge of 15% will be charged.

For cancellations received less than 5 days prior to scheduled arrival, 20% of total costs will be charged.

For cancellations received less than 48 hours prior to scheduled arrival, 100% of total costs will be charged.

### **Booking.com Flexible - 60 days**

The guest can cancel free of charge until 60 days before arrival. The guest will be charged 50% of the total price if they cancel in the 60 days before arrival. If the guest doesn't show up they will be charged the total price.